

Original Issue: 4-15-2014	Last Reviewed: 2-15-2021	Last Revised: 2-15-2021	Page: 1 of 1
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**OBJECTIVE:**

To specify whether DSO shall repair or replace a member's outside service wiring, how service charges shall be billed to the member, and how DSO shall handle situations when a member's or non-member's equipment or vehicle cause damage to DSO's property or electrical service provided by DSO.

**POLICY:**

A. Repair and Replacement

1. At the request of the member, DSO shall repair or replace outside service wiring from the point of delivery (meter) to the member's entrance equipment. Repairs shall be made as time permits.
2. The member shall pay DSO for such charges billed at a flat hourly rate for labor, overheads, and equipment and all materials at cost, plus a reasonable mark-up.

B. Member's Service Causes Power Failure

1. When a member's facilities or equipment causes DSO's facilities to interrupt power, then a charge shall be made to the member for repairing the member's inadequate, improper, or improperly maintained facilities equal to the cost of restoring service.
2. It shall be understood that any damage caused by the member or the member's agent while installing equipment on the premises of the member shall be paid by the member, plus the expense of the DSO crew for repairing said damage.

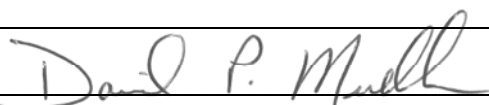
C. Damage to DSO's Facilities Caused by Members or Non-Members

When DSO's property is damaged by members or non-members, such as vehicles colliding with power poles, guy wires, etc., then a charge shall be made to the offending party or relevant insurance company to recover all damages and restore the damaged property to its original condition prior to the damage.

**ACCOUNTABILITY:**

CEO

Attested: \_\_\_\_\_

  
Secretary

Date: 2/15/2021