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Office Hours

8 a.m.-4:30 p.m., Monday-Friday Open over the lunch hour

Payment Locations

CENTRAL NATIONAL BANK IN WALMART SUPERCENTER

521 E. Chestnut St., Junction City, KS 66441

FARMERS STATE BANK

447 Harrison, Lindsborg, KS 67456

Outage Information

IN CASE OF AN OUTAGE, CALL

800-376-3533. After-hours calls will be answered by dispatch and forwarded to standby personnel.

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Is Budget Billing Right for You?

BY MARLA MARSHALL, CFO

Changes in the weather affect how much energy you use and how much you pay for it. If you want a consistent utility bill each month, budget billing may be right for you.

Pick the Budget Billing that Works Best for You:

- ► VARIABLE Your kWh usage from the past 12 months is averaged to calculate your bill each month. Every month, the oldest month drops off and the current month is added. This rolling average is sometimes referred to as a levelized, variable, or average budget; call it what you want. The bill will still fluctuate each month, just not as much as regular month-to-month bills.
- ▶ FIXED Your kWh usage from the past 12 months is averaged and that amount is "fixed" as your bill each month going forward. Your monthly bill won't change until the bills you receive in the months of May and November. The bill you receive in May will be a true-up bill. That means that your bill matches what you actually owe, as of the end of April. The bill you receive in November will be recalculated to provide a new average to use for the next 12 months. That means your budget amount will go up or down, depending on your usage. Whew! Yeah, that's a mouthful.

Whichever version you pick, your bill will be more predictable. Sounds great, right? One thing to keep in mind is if your usage increased drastically, this would lead to a large catch up payment

in May. But, hey, if you call to let us know that you added that hot tub, we'll manually adjust your budget amount up a smidge so your catch up bill in May won't be so large. In any case, if it ends up that you don't like budget billing, you can stop at any time.

Ready to start? You will need a SmartHub account to be on Budget Billing. If you have already have a SmartHub account, then go to dsoelectric.com and click on "My Home", then click on "Payment Options". Scroll down and click on "Apply for Budget Billing Plan." If you don't have a SmartHub account, then click on "SmatHub Login" in red at the top right of dsoelectric.com. On the login page, look for "New User?" and click on the link next to it to sign up for SmartHub.

Give us a call if you get stuck and we'll walk you through it or call us if you have a question on the program.

HOW TO QUALIFY:

- ▶ The account must be a residential account.
- ▶ The account must have been active in vour name for at least 12 months.
- ► You must be a member of good standing (meaning you pay your bills on time) and, yes, the current bill must be paid.
- You must continue to pay on time.
- You must pay the budget amount due.
- You cannot be a LIEAP recipient.



Sign up for the new interruptible residential rate

As summer approaches, DSO is getting more signups for the interruptible residential rate. When this rate was first made available in 2019, DSO paid members on the rate a credit if the members were shut off when DSO hit its summer peak. The program has now been changed to give members a credit every time their power is shut off.

How it Works

When DSO's energy provider, Kansas Electric Power Cooperative (KEPCo), issues a peak alert to DSO for any weekday between 3 p.m. and 6 p.m. in July and August, DSO will relay that peak alert to members on this rate. These members will have their power turned off for three hours (3-6 p.m.) on peak alert days, which guarantees they will contribute to the peak reduction.

Bill Credits

To compensate members on this rate for allowing DSO to turn off the power, DSO will provide them with a bill credit of \$8 for every peak alert day



that DSO shuts off their power in July and August. The past two years, DSO has received an average of 14 peak alerts from KEPCo. If there are 14 peak alerts this summer, then these members will receive a \$112 bill credit (14 x \$8/peak alert).

Lower Energy Charge

In addition to the bill credit, members will receive a lower energy charge while on this rate, as they will not be subject to the higher Red Zone energy charges. A comparison of energy charges is shown in the table below.

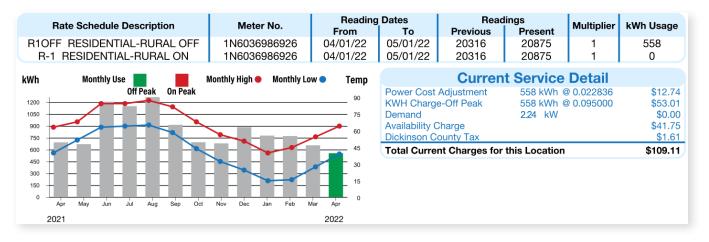
	Red Zone Energy Charge (3-6 p.m.)	Interruptible Rate Energy Charge (all hours)
Residential – Rural	\$0.285/kWh	\$0.095/kWh
Residential – Urban	\$0.330/kWh	\$0.110/kWh
Residential – PrePay	\$0.142/kWh*	\$0.122/kWh

*\$0.142/kWh is the energy charge for all hours in July and August

Data from previous years shows members on this rate saved about \$60 in energy charges for the July-August period. Combined with the bill credit, members on the interruptible residential rate could see total annual savings in the \$150 to \$200 range.

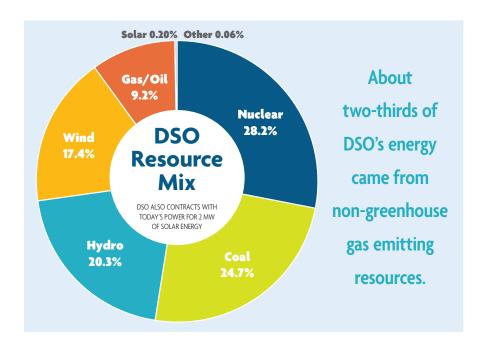
If you have questions on the rate or want to sign up for the rate, please call us at 785-655-2011.

Demand Information Returning to Your Bill



In 2017, DSO started showing "demand" on electric bills, but then a software change inadvertently removed it from most of the bills in late 2018. Beginning with your June electric bill, demand will now be included on the bill. Demand is the maximum amount of electrical power (kilowatts or kW) used at a single point in time. Even though only certain rates have a demand charge component, DSO is now including demand on every bill, for informational purposes.

As shown on the bill above, under "Current Service Detail" you can see "Demand," which shows the highest demand (kW) set during the billing period.







ENERGY EFFICIENCY Tip of the Month

If you're looking to add smart technology to your home, consider smart plugs. Smart plugs are inexpensive and can be used to control electronic devices, such as lighting, home office equipment and video game consoles, through a smart phone app. By powering off unused devices when you're away, you can save energy and money! source: ENERGYSTAR.GOV



SUMMER STORM SAFETY **WORD SEARCH**

Summer means fun in the sun! But the season can also bring strong thunderstorms.

Read the storm safety tips below, then find and circle the **BOLDED** words in the puzzle below.



D 0 Н 0 S K X N Z K В Z C J ш Ε Т N X N Z D K F S D 0 0 E Ε Y н Т D S R P Ε R B Н Q X C D R U X B U Z Ε K X N Q Ε X Ε B G S R Т X Z F R B Ε Q N G Ε D D R

- If you hear thunder, that means **LIGHTNING** can strike nearby. Go indoors.
- ▶ Wait at least 30 minutes after the last rumble of **THUNDER** before going back outside.
- During a thunderstorm, stay away from tall, isolated **STRUCTURES** or trees, which are more susceptible to lightning strikes.
- Avoid standing near **WINDOWS** during a thunderstorm.
- ▶ Strong summer storms occasionally cause power outages. During an outage, it's best to have an **EMERGENCY KIT** on hand.